1 2 3 4 5 6 7 UNITED STATES DISTRICT COURT 8 WESTERN DISTRICT OF WASHINGTON 9 **AT TACOMA** 10 STEPHANIE WILSON, Case No. 11 12 Plaintiff, **COMPLAINT FOR VIOLATION** 13 **OF FEDERAL FAIR DEBT COLLECTION PRACTICES ACT** VS. 14 15 CAPITAL MANAGEMENT SERVICES, L.P., 16 17 Defendant. 18 NATURE OF ACTION 19 20 This is an action brought under the Fair Debt Collection Practices 1. 21 Act ("FDCPA"), 15 U.S.C. § 1692 et seq., and the Telephone Consumer 22 Protection Act ("TCPA"), 47 U.S.C. § 227. 23 24 **JURISDICTION AND VENUE** 25 2. This Court has jurisdiction under 15 U.S.C. § 1692k(d), 47 U.S.C. § 26 27 227(b)(3), 28 U.S.C. § 1331, and 28 U.S.C. § 1367(a). COMPLAINT FOR VIOLATIONS OF THE FAIR 28 DEBT COLLECTION PRACTICES ACT-1 WEISBERG & MEYERS, LLC 3877 N. Deer Lake Rd. Loon Lake ,WA 99148 509-232-1882 866-565-1327 facsimile jrobbins@AttorneysForConsumers.com

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3. Venue is proper before this Court pursuant to 28 U.S.C. §1391(b), where the acts and transactions giving rise to Plaintiff's action occurred in this State and this district, where Plaintiff resides in this State and this district, and where Defendant transacts business in this State and this district.

PARTIES

- 4. Plaintiff, Stephanie Wilson ("Plaintiff"), is a natural person who at all relevant times resided in the State of Washington, County of Clallam, and City of Port Angeles.
 - Plaintiff is a "consumer" as defined by 15 U.S.C. § 1692a(3). 5.
- 6. Defendant, Capital Management Services, L.P. ("Defendant") is an entity who at all relevant times was engaged, by use of the mails and telephone, in the business of attempting to collect a "debt" from Plaintiff, as defined by 15 U.S.C. §1692a(5).
 - Defendant is a "debt collector" as defined by 15 U.S.C. § 1692a(6). 7.

FACTUAL ALLEGATIONS

- Plaintiff is a natural person obligated, or allegedly obligated, to pay a 8. debt owed or due, or asserted to be owed or due a creditor other than Defendant.
- 9. Plaintiff's obligation, or alleged obligation, owed or due, or asserted to be owed or due a creditor other than Defendant, arises from a transaction in

which the money, property, insurance, or services that are the subject of the transaction were incurred primarily for personal, family, or household purposes.

- 10. Defendant uses instrumentalities of interstate commerce or the mails in a business the principal purpose of which is the collection of any debts, and/or regularly collects or attempts to collect, directly or indirectly, debts owed or due, or asserted to be owed or due another.
- 11. Within one (1) year preceding the date of this Complaint, Defendant made and/or placed a telephone call to Plaintiff's cellular telephone number, in effort to collect from Plaintiff an obligation, or alleged obligation, owed or due, or asserted to be owed or due a creditor other than Defendant.
- 12. Within one (1) year preceding the date of this Complaint, Defendant willfully and knowingly utilized an automatic telephone dialing system to make and/or place a telephone call to Plaintiff's cellular telephone number, in effort to collect from Plaintiff an obligation, or alleged obligation, owed or due, or asserted to be owed or due a creditor other than Defendant.
- 13. In connection with collection of an alleged debt in default, Defendant's agent and/or employee "Pam" placed a call to Plaintiff's cellular telephone on September 8, 2011 at 8:24 A.M., and at such time, left a voicemail message asking Plaintiff to return the call.

14. Defendant placed a call to Plaintiff's cellular telephone on September 9, 2011 at 8:16 A.M., and at such time, left a voicemail message asking Plaintiff to return the call.

- 15. Defendant's agent and/or employee "Pam" called Plaintiff's mother, Joann Maynard, on September 9, 2011, and at such time, Defendant's agent and/or employee provided the identity of Defendant without such information being expressly requested.
- 16. Pam then told Ms. Maynard that she was a debt collector looking for Plaintiff's location information.
- 17. Pam asked Ms. Maynard to give Plaintiff the message and to have her contact Defendant "about the money she owes."
- 18. Ms. Maynard confirmed that she was Plaintiff's mother, but did not give Defendant Plaintiff's location information.
- 19. Defendant then sent Plaintiff initial written communication dated September 9, 2011 to Plaintiff's home address.
- 20. Defendant's agent and/or employee "Rauel" called Ms. Maynard on September 13, 2011, and at such time, Defendant's agent and/or employee provided the identity of Defendant without such information being expressly requested.

	21.	In his cor	nversation	with Pla	intiff's	mother	on Sep	tember	13, 2	011,
Rauel	"emp	hatically"	demanded	Plaintif	f's socia	l securit	ty numł	oer, date	of b	irth,
addre	ss, and	l telephone	number.							

22. Defendant's actions constitute conduct highly offensive to a reasonable person.

COUNT I VIOLATION OF 15 U.S.C. § 1692b

- 23. Plaintiff repeats and re-alleges each and every allegation contained above.
- 24. Defendant violated 15 U.S.C. § 1692b by contacting a third party, Plaintiff's mother, after obtaining Plaintiff's location information and demanding Plaintiff's personal information.

WHEREFORE, Plaintiff prays for relief and judgment, as follows:

- a) Adjudging that Defendant violated 15 U.S.C. § 1692b;
- b) Awarding Plaintiff statutory damages, pursuant to 15 U.S.C. § 1692k, in the amount of \$1,000.00;
- c) Awarding Plaintiff actual damages, pursuant to 15 U.S.C. § 1692k;
- d) Awarding Plaintiff reasonable attorneys' fees and costs incurred in this action;

COMPLAINT FOR VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT-5

- e) Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law;
- f) Awarding such other and further relief as the Court may deem just and proper.

COUNT II VIOLATION OF 15 U.S.C. §§ 1692b(1)

- 25. Plaintiff repeats and re-alleges each and every allegation contained above.
- 26. Defendant violated 15 U.S.C. §§ 1692b(1) by providing the identity of Defendant to a third party, Plaintiff's mother, without such information being expressly requested.

- a) Adjudging that Defendant violated 15 U.S.C. §§ 1692b(1);
- b) Awarding Plaintiff statutory damages, pursuant to 15 U.S.C. § 1692k, in the amount of \$1,000.00;
- c) Awarding Plaintiff actual damages, pursuant to 15 U.S.C. § 1692k;
- d) Awarding Plaintiff reasonable attorneys' fees and costs incurred in this action;

- e) Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law;
- f) Awarding such other and further relief as the Court may deem just and proper.

COUNT III VIOLATION OF 15 U.S.C. §§ 1692b(2)

- 27. Plaintiff repeats and re-alleges each and every allegation contained above.
- 28. Defendant violated 15 U.S.C. §§ 1692b(2) by disclosing to a third party the existence of the debt allegedly owed by Plaintiff.

- a) Adjudging that Defendant violated 15 U.S.C. §§ 1692b(2);
- b) Awarding Plaintiff statutory damages, pursuant to 15 U.S.C. § 1692k, in the amount of \$1,000.00;
- c) Awarding Plaintiff actual damages, pursuant to 15 U.S.C. § 1692k;
- d) Awarding Plaintiff reasonable attorneys' fees and costs incurred in this action;
- e) Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law;

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f) Awarding such other and further relief as the Court may deem just and proper.

COUNT IV VIOLATION OF 15 U.S.C. §§ 1692b(3)

- 29. Plaintiff repeats and re-alleges each and every allegation contained above.
- 30. Defendant violated 15 U.S.C. §§ 1692b(3) by communicating with a single third party, Plaintiff's mother, more than once in connection with an attempt to collect an alleged debt from Plaintiff.

- a) Adjudging that Defendant violated 15 U.S.C. §§ 1692b(3);
- b) Awarding Plaintiff statutory damages, pursuant to 15 U.S.C. § 1692k, in the amount of \$1,000.00;
- c) Awarding Plaintiff actual damages, pursuant to 15 U.S.C. § 1692k;
- d) Awarding Plaintiff reasonable attorneys' fees and costs incurred in this action;
- e) Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law;
- f) Awarding such other and further relief as the Court may deem just

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and proper.

COUNT V VIOLATION OF 15 U.S.C. § 1692c(b)

- 31. Plaintiff repeats and re-alleges each and every allegation contained above.
- 32. Defendant violated 15 U.S.C. § 1692c(b) by without having received the prior consent of Plaintiff or the express permission of a court of competent jurisdiction, and without it being necessary to effect a post-judgment remedy, communicating with a third party other than in the manner prescribed by 15 U.S.C. § 1692b et seq.

- a) Adjudging that Defendant violated 15 U.S.C. § 1692c(b);
- b) Awarding Plaintiff statutory damages, pursuant to 15 U.S.C. § 1692k, in the amount of \$1,000.00;
- c) Awarding Plaintiff actual damages, pursuant to 15 U.S.C. § 1692k;
- d) Awarding Plaintiff reasonable attorneys' fees and costs incurred in this action;
- e) Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law;

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f) Awarding such other and further relief as the Court may deem just and proper.

COUNT VI VIOLATION OF 47 U.S.C. § 227(b)(1)(A)(iii)

- 33. Plaintiff repeats and re-alleges each and every allegation contained above.
- 34. Defendant violated 47 U.S.C. § 227(b)(1)(A)(iii) by willfully and knowingly utilizing an automatic telephone dialing system to make and/or place a telephone call to Plaintiff's cellular telephone number.

- a) Adjudging that Defendant violated 47 U.S.C. § 227(b)(1)(A)(iii);
- b) Awarding Plaintiff statutory damages, pursuant to 47 U.S.C. § 227(b)(3)(B), in the amount of \$500.00 per violation;
- c) Awarding Plaintiff statutory damages, pursuant to 47 U.S.C. § 227(b)(3)(C), in the amount of \$1,500.00 per violation;
- d) Awarding Plaintiff actual damages, pursuant to 47 U.S.C. § 227(b)(3)(B);
- e) Awarding Plaintiff reasonable attorneys' fees and costs incurred in this action;

f) Awarding Plaintiff any pre-judgment and post-judgment interest as may be allowed under the law.

TRIAL BY JURY

Plaintiff is entitled to and hereby demands a trial by jury.

Respectfully submitted this 22ND day of November, 2011.

s/Jon N. RobbinsJon N. RobbinsWEISBERG & MEYERS, LLCAttorney for Plaintiff

COMPLAINT FOR VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT-11